



Reading Plus®

Technical Requirements Checklist

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- Technical Requirements** – Make sure all workstations meet the recommended technical requirements for running Reading Plus®.
 - Operating System – Windows XP/Vista/7 or Mac OS v.10.39
 - Browser – Windows: Internet Explorer 7+ or Firefox 3+ Mac: Safari 1.2+
 - Hardware – 1 GB RAM, 1 GHz CPU
 - Bandwidth – Student: 0.04 (cached) - 0.4 Mbps (uncached) Teacher: ~0.4 Mbps (30 students require a minimum of 1.2 Mbps)
 - Java – Windows: Java Plug-in 1.6.0_20+ Mac: Java Plug-in 1.5.0_10+
 - Flash – Flash Plug-in 11+
- Firewall** – White-list all Reading Plus® IP/URL addresses through any network and local firewalls.
 - Reading Plus® – 8.225.178.1 – 8.225.178.126 | http://*.readingplus.com | https://*.readingplus.com
 - crl.verisign.com – 199.7.48.0/20 | 199.7.71.0/24 | 199.7.72.0/22 | 199.7.76.0/24
 - Digicert SSL Certificates – ocsp.digicert.com | crl3.digicert.com
 - Entrust SSL Certificates – crl.entrust.net/level1c.crl | crl.entrust.net/2048ca.crl
- Proper Caching** – Reading Plus® applications are applets that are stored in the local *Java Cache*. This directory should *not* be cleaned between workstation logins. If it is cleaned, all applets need to be downloaded again which can waste valuable instruction time and cause delays.
- Caching Server** – Due to the possibility of caching servers causing issues with applets and HTML pages associated with Reading Plus®, please remove all associated IP/URL addresses from the caching server.
- Content Filter** – Please remove all Reading Plus® IP/URL addresses from the content filter as all application text will be filtered, creating potential performance issues and content conflicts.
- Anti-Virus** – Disable the local virus checker for Reading Plus® files. The Anti-Virus scans all content files and can make the application perform slower.
- Disk Protection** – If using disk protection software such as *Deep Freeze* or *Fortres*, please visit <http://www.readingplus.com/support/downloads> for additional support documentation.
- Cookies** – Browser Cookies allowed/enabled on browser.

For additional technical information:

Please Visit:

www.readingplus.com/support

or

Contact Reading Plus® Technical Support

1-800-732-3758 Monday-Friday, 8:30 a.m. - 5:00 p.m. EST

Go to <http://www.readingplus.com/support> and click *Live Support* button.

support@readingplus.com