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- Technical Requirements** — Make sure all workstations meet the recommended technical requirements for running Reading Plus®.
  - Operating System — Windows XP/Vista/7 or Mac OS v.10.39
  - Browser — Windows: Internet Explorer 6+ or Firefox 1.5+ Mac: Safari 1.2+
  - Hardware — 1 GB RAM, 1 GHz CPU
  - Bandwidth — Student: 40 (cached) - 150 Kbps (uncached) Teacher: ~400 Kbps (30 students require a minimum of 1.2 Mbps)
  - Java — Windows: Java Plug-in 1.6.0\_15+ Mac: Java Plug-in 1.5.0\_10+
  - Flash — Flash Plug-in 8+
- Firewall** — White-list all Reading Plus® IP/URL addresses through any network and local firewalls.
  - Reading Plus® — 8.225.178.1 – 8.225.178.126 | [http://\\*.readingplus.com](http://*.readingplus.com) | [https://\\*.readingplus.com](https://*.readingplus.com)
  - ocspl.digicert.com — 173.204.0.0/16 | 204.232.0.0/16 | 173.203.0.0/16
  - crl3.digicert.com — 205.234.0.0/16
  - Entrust SSL Certificates — <http://crl.entrust.net/level1c.crl> | <http://crl.entrust.net/2048ca.crl>
- Proper Caching** — Reading Plus® applications are applets that are stored in the local *Java Cache*. This directory should *not* be cleaned between workstation logins. If it is cleaned, all applets need to be downloaded again which can waste valuable instruction time and cause delays.
- Caching Server** — Due to the possibility of caching servers causing issues with applets and HTML pages associated with Reading Plus®, please remove all associated IP/URL addresses from the caching server.
- Content Filter** — Please remove all Reading Plus® IP/URL addresses from the content filter as all application text will be filtered, creating potential performance issues and content conflicts.
- Anti-Virus** — Disable the local virus checker for Reading Plus® files. The Anti-Virus scans all content files and can make the application perform slower.
- Disk Protection** — If using disk protection software such as *Deep Freeze* or *Fortres*, please visit <http://www.readingplus.com/support/downloads> for additional support documentation.
- Cookies** — Browser Cookies allowed/enabled on browser.

**For additional technical information:**

Please Visit:

[www.readingplus.com/support](http://www.readingplus.com/support)

or

Contact Reading Plus® Technical Support

1-800-732-3758 Monday-Friday, 8:30 a.m. - 5:00 p.m. EST

Go to <http://www.readingplus.com/support> and click *Live Support* button.

[support@readingplus.com](mailto:support@readingplus.com)